

9.26.13

To: Debra A. Howland

### Regarding Lakeland Management Co.

I have tried many times to call them about our water bill and no one ever answers the phone and there is no answering machine to leave a message. We live in BriarCrest Estates unfortunately in the Belmont part of the Park. Our neighbors in the Laconia part of the park can't believe what we pay for water. Everyone we have talked to in Laconia pay between \$80-120 a quarter since this increase we are paying \$350 to over \$400 a quarter. Something is really wrong when Senior citizens are being ripped off like this and no one does anything about it!! Since the rates went up we have put new toilets, washing machine, water heater, stopped using dishwasher, new shower heads, refuse to water our lawn + only flush toilets when we have to which might be twice a day - Nice ha. I bet you don't pay these kind of water bills. Even after doing all this our last bill was over \$398. We were paying around \$260 a quarter before the rates went up which was very high now it is almost unmanageable. Everyone in the Belmont part of BriarCrest is very angry about this.

: Go New Hampshire  
how to take care of your  
Senior Citizens

Congrats Good Job !!

Thank  
Only two Elderly people that  
live here